

**NEWS RELEASE**

**For immediate release**

**February 1, 2019**

**Integrity Commissioner investigation into breach of the City of Saint John's online parking ticket payment system**

**FREDERICTON** – Acting Integrity Commissioner Charles Murray has launched an investigation into the privacy breach announced by the City of Saint John in December 2018 of the City's online parking ticket payment system. The City reported the breach to this Office on December 24, 2018, as required under the *Right to Information and Protection of Privacy Act*.

Given the large number of affected individuals and the importance of online security in the delivery of services to the general public, the Commissioner has decided to launch an own motion investigation into this matter. The investigation will focus on the causes of the breach and what security arrangements must be in place for public bodies that use online payment platforms in the delivery of services to the general public.

Individuals who have been affected by this privacy breach have the right to file a complaint with this Office and may do so by completing and submitting our [Privacy Complaint Form](#) to the contact information listed below.

When the investigation is complete, a public report will be published online at [www.oic-bci.ca](http://www.oic-bci.ca).

As this is an active investigation, no additional details are available at this time.

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The Office of the Integrity Commissioner provides independent oversight of the Province of New Brunswick's access and privacy laws including the *Right to Information and Protection of Privacy Act* and the *Personal Health Information Privacy and Access Act*.

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